

Report to the HOSC March 2023 – Priorities update

Priority	Update
Recruitment of volunteers	We have six members of our Advisory Group and are continuing to recruit to this and other roles within Healthwatch Wokingham Borough.
Enter and View	Earlier this month we conducted an Enter and View of Wokingham Medical Centre which consisted of:
	 Online and paper-based survey for patients and their families/carers, shared via social media, our website and in person during visits to the Centre. Three visits by Healthwatch Approved Representatives to the Centre to observe and distribute our survey. Online staff survey.
	We have had an excellent response to the public survey with over 100 people participating. Our findings are being collated and will be shared with the Centre prior to our report being published at the end of April (subject to Advisory Group approval).
Maternal mental health survey	This has now closed. The Healthwatch England report will be published later this month. Our local results will be added to this during April.
Building Berkshire Together	We have been liaising with the team and will be joining their event in Wokingham on 21 March.
Self-neglect webinar	This was successfully delivered on 8 February, with over 40 participants. Feedback has been positive.
Specialist health support for people with learning disabilities	We are continuing to work with the ICB.
Review reports from previous Healthwatch provider	This will be done by the end of March 2023.
Asylum seekers living in Wokingham Borough	Further to the update at the last HOSC, we are continuing to work with WBC and the ICB and have linked with the Home Office and Ready Homes.
	Our Asylum Seekers living in West Berkshire report has been published and also shared with Wokingham and Reading Borough Councils.
	We have been made aware that asylum seeker applications are now being processed at a faster rate which has local implications of which WBC are aware.

